

The Arts by the Sea festival Accessibility Guide

The 2020 festival takes place between 25th September and 4th October.

- There is an online digital programme which can be accessed from our website at www.artsbythesea.co.uk.
- There are 7 different live events which take place in 6 different locations. All the live events are free. Some live events require you to book a ticket before you come.

The aim of this guide is to give you information about getting around the live event locations. If you have any further queries, please contact us at arts.bournemouth@bcpcouncil.gov.uk

Covid 19 and your safety

Due to the impact of Covid 19 we've created a completely new and restructured programme with your safety in mind. We're presenting a limited number of live experiences which will be capacity controlled, ticketed and designed to allow social-distancing. We'll also be hosting an exciting combination of digital activities, workshops and online streams. Read our **FAQs** [here](#) to understand what you can expect from our live experiences.

What's on Guide

Here is a quick guide to what is on in each location

Date	Performance	Location
Friday 25 th September	Fire Garden	Lower Gardens (opposite the public toilets)
	The Congregation	St Peters Church
	You Are Here	Lower Gardens (near the bandstand)
	TOM	Pavilion Dance
Saturday 26 th September	Fire Garden	Lower Gardens (opposite the public toilets)
	The Congregation	St Peters Church
	You Are Here	Lower Gardens (near the bandstand)
	TOM	Pavilion Dance
Sunday 27 th September	The Congregation	St Peters Church
	You Are Here	Lower Gardens (near the bandstand)
	In Memoriam	Sandbanks Beach (in front of the beach office)
	Speak to the Sea	Sandbanks Beach (in front of the beach office)
Monday 28 th September	In Memoriam	Sandbanks Beach (in front of the beach office)
Tuesday 29 th September	In Memoriam	Sandbanks Beach (in front of the beach office)
Wednesday 30 th September	In Memoriam	Sandbanks Beach (in front of the beach office)
	Speak to the Sea	Sandbanks Beach (in front of the beach office)
Thursday 1 st October	In Memoriam	Sandbanks Beach (in front of the beach office)
Friday 2 nd October	In Memoriam	Sandbanks Beach (in front of the beach office)
	Speak to the Sea	Sandbanks Beach (in front of the beach office)
	Sea of Light	Lower Gardens (opposite the public toilets)
Saturday 3 rd October	Sea of Light	Lower Gardens (opposite the public toilets)
Sunday 4 th October	Sea of Light	Lower Gardens (opposite the public toilets)

Locations

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Locations

1. Lower Gardens opposite public toilets

There are two performances in this location, one on each weekend of the festival.

Fire Garden

Friday 25th September and Saturday 26th September 8.00pm to 10.30pm

Sea of Light

Friday 2nd October, Saturday 3rd October and Sunday 4th October 8.00pm to 10.30pm

Ticketing

Tickets must be booked in advance for timed entry to these installations to allow for social distancing and for us to collect Test and Trace information. You can book tickets through our website at www.artsbythesea.co.uk

Getting here



Public Transport

The closest bus stops are on Gervis Place and Westover Road. There is direct level access to the Lower Gardens. The bus stop is 0.1 miles / 0.2 km from the festival.

The nearest train station is 1.5 miles / 2.4 km from the festival.

There is a bus station and a taxi rank outside the train station (platforms 3 and 4 exit). Most buses will take you into the Town Centre via Bournemouth Square (Gervis Place).

Due to the Covid-19 pandemic, you need to wear a face covering on public transport.



Taxi

Taxi Companies that have wheelchair accessible vehicles are:

United Taxis 01202 556677

Star Radio Cars Ltd 01202 39191

Mobile Radio Cars 01202 518000

Approaches and entrances to principal location

There is level access to performances taking place in Bournemouth Gardens from the Town Square.

Accessible parking and drop-off points



Parking

There are several car parks in the town centre near the festival site. The closest car park with the most level access is the Pavilion Car Park, Westover Road. All car parks have accessible parking spaces. Parking is not free. More information can be

found here:

<https://www.bournemouth.gov.uk/Parking/FindaCarPark/CarParks/CarParks.aspx>

Drop off points are:

- ❖ Pavilion car park (use the external lift on the right side of the building to reach Pavilion Terrace, then access Lower Gardens via level access pavement under the flyover).
- ❖ Bournemouth Pier bus stop (level access to Pier Approach next to the Bournemouth International Centre (BIC)).
- ❖ The BH2 leisure complex in the town centre has parking and is adjacent to the Lower Gardens with level access into the Gardens.

Levels and gradients

The festival location of Lower Gardens is on the level. The Town Square is the easiest place to access this location. Access from other points (e.g. Westover Road) may involve some slopes.

Signage

There will be signage to remind audience about social distancing and an explanation of the installation.

Lifts



Pavilion lift

You can find the lift on the right-hand side of the Pavilion as you face the front of the building on Westover Road. It gives access from the Pavilion to the Pavilion Terrace overlooking the Gardens. Access to the Lower Gardens and beach from Pavilion Terrace is past Pavilion Dance South West, down a slope and under the flyover to Pier Approach.

The lift is wide enough for one full size wheelchair but may not be wide enough for a large electric wheelchair or mobility scooter. The lift buttons have raised numbers or letters.

There is a cafe on Pavilion Terrace which is only accessible via a slope near the flyover. The café has outside seating and staff will clear an accessible route if there is any obstruction.

For more information on using the lift and accessible routes around the Pavilion, please visit their website or contact the venue:

<http://www.bournemouthpavilion.co.uk/tickets/accessibility/>

Accessible WC's and Changing Rooms Facilities

Public toilets

Middle Gardens has a permanent *Changing Places* toilet in the public toilet block. This includes a wall-mounted height-adjustable adult-sized bench, a ceiling hoist, peninsular toilet, height-adjustable wash basin, non-slip floor, privacy screen and emergency alarm. The floor space is 12 sq. m. This *Changing Places* toilet has an

attendant to service the facility between 9:00 – 18:00. If the attendant is not visible there is a button to call the attendant. From 18.00 – 19.30 the facility is opened via a radar key. The facility closes at 19.30.

There are also accessible toilets around the festival site:

- ❖ Bournemouth Central East Promenade, next to Harry Ramsden's
- ❖ Pier Entrance
- ❖ Richmond Gardens, Floor 1 multi-storey car park

There is also an accessible toilet at Bournemouth Station, next to the National Express ticket office.

Assistance Dogs

Assistance Dogs (and all dogs) are welcome in all areas of the festival site. Between 1 May and 30 September, dogs are not allowed on the majority of the beach and must be kept on a lead on the promenades and paths at all times. For exact beach locations where dogs are permitted visit the BCP Council website.

<https://www.bournemouth.gov.uk/AttractionsLeisure/BeachesandWaterfront/BeachGuidelines.aspx>.

Accessible viewing area

There is an accessible viewing area which will be identifiable. Our volunteers will direct audience members to the area.

2. Lower Gardens near the bandstand

You Are Here (a fixed installation you can view at any time)

Friday 25th September to Sunday 4th October

Ticketing

Not required for this installation, but we ask audience members to use the QR code on our signage to enable us to collect Test and Trace information.

Getting here

Public Transport

The closest bus stops are on Gervis Place and Westover Road. There is direct level access to the Lower Gardens. The bus stop is 0.1 miles / 0.2 km from the festival.

The nearest train station is 1.5 miles / 2.4 km from the festival.

There is a bus station and a taxi rank outside the train station (platforms 3 and 4 exit). Most buses will take you into the Town Centre via Bournemouth Square (Gervis Place).

Due to the Covid-19 pandemic, you need to wear a face covering on public transport.

Taxi

Taxi Companies that have wheelchair accessible vehicles are:

United Taxis 01202 556677

Star Radio Cars Ltd 01202 39191

Mobile Radio Cars 01202 518000

Approaches and entrances to principal location

There is level access to performances taking place in Bournemouth Gardens from the Town Square.

Accessible parking and drop-off points

Parking

There are several car parks in the town centre near the festival site. The closest car park with the most level access is the Pavilion Car Park, Westover Road. All car parks have accessible parking spaces. Parking is not free. More information can be found here:

<https://www.bournemouth.gov.uk/Parking/FindaCarPark/CarParks/CarParks.aspx>

Drop off points are:

- ❖ Pavilion car park (use the external lift on the right side of the building to reach Pavilion Terrace, then access Lower Gardens via level access pavement under the flyover).
- ❖ Bournemouth Pier bus stop (level access to Pier Approach next to the Bournemouth International Centre (BIC)).
- ❖ The BH2 leisure complex in the town centre has parking and is adjacent to the Lower Gardens with level access into the Gardens.

Levels and gradients

The festival location of Lower Gardens is on the level. The Town Square is the easiest place to access this location. Access from other points (e.g. Westover Road) may involve some slopes.

Signage

There will be signage to remind audience about social distancing and an explanation of the installation. There is a QR code on our signage to enable us to collect Test and Trace information

Lifts



Pavilion lift

You can find the lift on the right-hand side of the Pavilion as you face the front of the building on Westover Road. It gives access from the Pavilion to the Pavilion Terrace overlooking the Gardens. Access to the Lower Gardens and beach from Pavilion Terrace is past Pavilion Dance South West, down a slope and under the flyover to Pier Approach.

The lift is wide enough for one full size wheelchair but may not be wide enough for a large electric wheelchair or mobility scooter. The lift buttons have raised numbers or letters.

There is a cafe on Pavilion Terrace which is only accessible via a slope near the flyover. The café has outside seating and staff will clear an accessible route if there is any obstruction.

For more information on using the lift and accessible routes around the Pavilion, please visit their website or contact the venue:

<http://www.bournemouthpavilion.co.uk/tickets/accessibility/>

Accessible WC's and Changing Rooms Facilities

Public toilets

Middle Gardens has a permanent *Changing Places* toilet in the public toilet block. This includes a wall-mounted height-adjustable adult-sized bench, a ceiling hoist, peninsular toilet, height-adjustable wash basin, non-slip floor, privacy screen and emergency alarm. The floor space is 12 sq. m. This *Changing Places* toilet has an attendant to service the facility between 9:00 – 18:00. If the attendant is not visible there is a button to call the attendant. From 18.00 – 19.30 the facility is opened via a radar key. The facility closes at 19.30.

There are also accessible toilets around the festival site:

- ❖ Bournemouth Central East Promenade, next to Harry Ramsden's
- ❖ Pier Entrance
- ❖ Richmond Gardens, Floor 1 multi-storey car park

There is also an accessible toilet at Bournemouth Station, next to the National Express ticket office.

Assistance Dogs

Assistance Dogs (and all dogs) are welcome in all areas of the festival site. Between 1 May and 30 September, dogs are not allowed on the majority of the beach and must be kept on a lead on the promenades and paths at all times. For exact beach locations where dogs are permitted visit the BCP Council website.

<https://www.bournemouth.gov.uk/AttractionsLeisure/BeachesandWaterfront/BeachGuidelines.aspx>.

3. St Peters Church

The Congregation (a sound installation you can listen to at any time)

Friday 25th September to Friday 2nd October

Ticketing

Not required, but we ask audience members to use the QR code on our signage to enable us to collect test and trace information

Getting here



Public Transport

The closest bus stops are on Gervis Place and Westover Road. There is direct level access to the Lower Gardens. The bus stop is 0.1 miles / 0.2 km from the festival.

The nearest train station is 1.5 miles / 2.4 km from the festival.

There is a bus station and a taxi rank outside the train station (platforms 3 and 4 exit). Most buses will take you into the Town Centre via Bournemouth Square (Gervis Place).

Due to the Covid-19 pandemic, you need to wear a face covering on public transport.



Taxi

Taxi Companies that have wheelchair accessible vehicles are:

United Taxis 01202 556677

Star Radio Cars Ltd 01202 39191

Mobile Radio Cars 01202 518000

Approaches and entrances to principal location

The access to St Peters Church is up a slight incline, but the installation is level access.

Accessible parking and drop-off points



Parking

There are several car parks in the town centre near the festival site. The closest car park with the most level access is the Pavilion Car Park, Westover Road. All car parks have accessible parking spaces. Parking is not free. There is also metred parking in Hinton Road. More information can be found here:

<https://www.bournemouth.gov.uk/Parking/FindaCarPark/CarParks/CarParks.aspx>

Drop off points are:

- ❖ There is no official drop off point, but Hinton Road can be used to drop off passengers.

- ❖ Pavilion car park (use the external lift on the right side of the building to reach Pavilion Terrace, then access Lower Gardens via level access pavement under the flyover).
- ❖ Bournemouth Pier bus stop (level access to Pier Approach next to the Bournemouth International Centre (BIC)).
- ❖ The BH2 leisure complex in the town centre has parking and is adjacent to the Lower Gardens with level access into the Gardens.

Levels and gradients

The installation is in the church porch to the right of the building. This is level access.

Signage

There will be signage to remind audience about social distancing and an explanation of the installation. There is a QR code on our signage to enable us to collect Test and Trace information

Lifts

Not applicable

Accessible WC's and Changing Rooms Facilities

There is an accessible toilet for visitor use located inside St Peters Church. This is accessible via 3 steps, or by a lift.

Public toilets

Middle Gardens has a permanent *Changing Places* toilet in the public toilet block. This includes a wall-mounted height-adjustable adult-sized bench, a ceiling hoist, peninsular toilet, height-adjustable wash basin, non-slip floor, privacy screen and emergency alarm. The floor space is 12 sq. m. This *Changing Places* toilet has an attendant to service the facility between 9:00 – 18:00. If the attendant is not visible there is a button to call the attendant. From 18.00 – 19.30 the facility is opened via a radar key. The facility closes at 19.30.

There are also accessible toilets around the festival site:

- ❖ Bournemouth Central East Promenade, next to Harry Ramsden's
- ❖ Pier Entrance
- ❖ Richmond Gardens, Floor 1 multi-storey car park

There is also an accessible toilet at Bournemouth Station, next to the National Express ticket office.

4. Pavilion Dance

TOM by Wilkie

Friday 25th September and Saturday 26th September
Performances 1.00pm, 3.00pm, 5.00pm and 7.00pm

Ticketing

Tickets are required for performances at Pavilion Dance. All tickets, including wheelchair space and free carer seats can be booked online, by phone or in person.

Getting here



Public Transport

The closest bus stops are on Gervis Place and Westover Road. There is direct level access to the Lower Gardens. The bus stop is 0.1 miles / 0.2 km from the festival.

The nearest train station is 1.5 miles / 2.4 km from the festival.

There is a bus station and a taxi rank outside the train station (platforms 3 and 4 exit). Most buses will take you into the Town Centre via Bournemouth Square (Gervis Place).

Due to the Covid-19 pandemic, you need to wear a face covering on public transport.



Taxi

Taxi Companies that have wheelchair accessible vehicles are:

United Taxis 01202 556677

Star Radio Cars Ltd 01202 39191

Mobile Radio Cars 01202 518000

Approaches and entrances to principal location

There are automated doors. The reception desk/box office is just in front and to the right. The bar is in front and to the left.

Accessible parking and drop-off points



Parking

The closest car park with the most level access is the Pavilion Car Park, Westover Road. Here you can use the external lift on the right hand side of the building to reach Pavilion Terrace.

The Bath Road car park is at the rear of the building and provides step free access via the slope between Pavilion Ballroom and the flyover.

All car parks have accessible parking spaces. Parking is not free. More information can be found here:

<https://www.bournemouth.gov.uk/Parking/FindaCarPark/CarParks/CarParks.aspx>

Levels and gradients

The building is set into a natural slope. To approach from the front, take the right-hand pathway around the building. Here there are a significant amount of steps or the lift can be used.

There is step-free access from the rear of the building. This is through the Lower Gardens by approaching the flyover and turning left or via Bath Road by turning down the access road, which has a steep slope.

Lifts



Pavilion lift

You can find the lift on the right-hand side of the Pavilion as you face the front of the building on Westover Road. It gives access from the Pavilion to the Pavilion Terrace overlooking the Gardens. Access to the Lower Gardens and beach from Pavilion Terrace is past Pavilion Dance South West, down a slope and under the flyover to Pier Approach.

The lift is wide enough for one full size wheelchair but may not be wide enough for a large electric wheelchair or mobility scooter. The lift buttons have raised numbers or letters.

There is a cafe on Pavilion Terrace which is only accessible via a slope near the flyover. The café has outside seating and staff will clear an accessible route if there is any obstruction.

For more information on using the lift and accessible routes around the Pavilion, please visit their website or contact the venue:

<http://www.bournemouthpavilion.co.uk/tickets/accessibility/>

Accessible WC's and Changing Rooms Facilities

There are accessible all-gender toilets on every floor of the building. All floors have lift access.

Assistance Dogs

Assistance dogs are allowed into the venue

5. Sandbanks Beach

In Memoriam (a fixed installation you can visit at any time)

Sunday 27th September to Friday 2nd October

Speak to the Sea (an event you can participate in at fixed times)

Sunday 27th September 12.00 noon to 5.00pm,
Wednesday 30th September 3.00pm to 6.00pm and
Friday 2nd October 3.00pm to 6.00pm

Ticketing

Not required, but we ask audience members to use the QR code on our signage to enable us to collect Test and Trace information.

Getting here



Public Transport

The closest bus stop is Sandbanks Pavilion, Shore Road. Buses that stop here are Breezer 50 Bournemouth to Swanage and Breezer 60 Poole to Sandbanks

The nearest train station is Poole which is 4.3 miles / 6.9 km from Sandbanks. Buses (Breezer 40, 60 or X8) go to Sandbanks or there is a taxi rank outside the train station.

Due to the Covid-19 pandemic, you need to wear a face covering on public transport.



Taxi

Taxi Companies that have wheelchair accessible vehicles are:

United Taxis 01202 556677

Star Radio Cars Ltd 01202 39191

Mobile Radio Cars 01202 518000

Approaches and entrances to principle location

There is level access from the car park and a very slight incline to the promenade which gives an elevated view of the installation. There is some matting on the sand which can be reached via the slight slope from the promenade which gives a level view to the side of the installation.

The café has ramp access with a medium incline.

Accessible parking and drop off points



The main car park is Banks Road, Poole, BH13 8QJ and has 11 disabled spaces.

Levels and gradients

The site is all level access.

Signage

There will be signage to remind audience about social distancing and an explanation of the installation. There is a QR code on our signage to enable us to collect test and trace information

Lifts

Not applicable

Accessible WCs and changing room facilities

Public toilets

The toilets are situated between the beach and the car park (on the right hand side as you face the beach). They open from 8.00am to 10.00pm until 30th September and from 8.00am to 6.00pm from 1st October. There is an accessible toilet and, baby changing facilities and a family room.

Assistance Dogs

This installation is on the beach. Between 1st May and 30th September, dogs are not allowed on the majority of the beach and must be kept on a lead on the promenade and paths at all times. To the right of the installation in the direction of Poole dogs are permitted on the beach all year round. To the left in the direction of Bournemouth Dogs are not allowed.

For exact beach locations where dogs are permitted visit the BCP Council website. <https://www.bournemouth.gov.uk/AttractionsLeisure/BeachesandWaterfront/BeachGuidelines.aspx>.

Accessible viewing area

There is an accessible viewing area on the promenade. Our volunteers will direct audience members to the area.